Remote Deposit: WebScan Installation

We recommend installing the complimentary WebScan driver, which replaces Java plugins with a widely-accepted driver compatible with your Remote Deposit scanner. By installing WebScan, you eliminate future issues with Java plugin support as well as Java upgrades.

Follow the steps listed below to install the WebScan driver. If you do not have admin rights to install software on your computer, contact your Information Technology department for assistance.

**Step 1: Check for and uninstall old WebScan versions (if applicable)**

If you have used WebScan previously, you will want to check which version is installed on your system. Go to your **Windows Start** menu to access **Control Panel > Programs and Features**. Scroll through the list of available programs and view the details for **WebScan**.

- **If WebScan is not in your list of available programs**: You may skip the remainder of this step, and move ahead to **Step 2: Install WebScan drivers**.
- **If you have WebScan v. 17.0.907**: Exit **Programs and Features** and skip ahead to **Step 3: Update user profile**.
- **If you have an older version of WebScan**, you must uninstall that version prior to upgrading to the newest version of WebScan.
  - Select **Uninstall**.
  - When asked if you are sure if you want to uninstall WebScan, select Yes.
  - You will then see a progress bar indicated the removal or configuration of WebScan. After this is complete, you may exit **Programs and Features** and proceed to **Step 2** below.

**Step 2: Install WebScan drivers**

Log in to Online Banking and open Remote Deposit. Then navigate to the **Documentation** menu and select **WebScan**. At this point, your computer will be quickly scanned for certain prerequisites; if prompted, follow the wizard’s steps to install the prerequisites.

Assuming you already have the appropriate prerequisites, you will move on to the following steps:

- In the options under **Current Driver Installation Package**, select **WebScan Installer**.
- Depending on the browser, the installer will download. Either select **Save** on the download or **Run** if the option is available.
- Next, the **WebScan Setup Wizard** will begin. Select **Next**.
- You will be prompted to select an installation folder. Keep the default location, and select **Next**.
- Confirm the installation by selecting **Next** again.

A **Post-Install Config** window will open. You will need to enter three separate URLs on this window, as indicated in the following steps:

- In the **Update URL** field: `https://xpress.usremotedeposit.com/drivers/WebScan`
- Enter the following value in the **Remote Domain URL** field, then select **Add Domain**: `https://xpress.usremotedeposit.com`
- Enter the following value in the **Remote Domain URL** field, then select **Add Domain**: `https://xpress.epaysol.com`
- Select **Next**.

A second **Post-Install Config** window will open. Verify the information, then select **OK**. You should then receive a message saying **Installation Complete**; select **Close** to exit the installation process.
Step 3: Update user profile

Update the user profile for each Remote Deposit user to begin using the new WebScan driver. Within Remote Deposit, go to Profile > Update User Profile.

- Select a user.
- Expand the drop-down menu for Scanner.
- Choose the appropriate driver for your scanner. Note: The most common selections here are Digital Check WebScan, Panini WebScan and Epson Capture One WebScan.
- Select Update Profile.
- Repeat as necessary for additional users.

Step 4: Install FIS Certificate Authority (if applicable)

NOTE: This step is for Firefox browser only. If you do not use the Firefox browser, you may disregard this step.

If you use the Firefox browser, you will need to add the appropriate Certificate Authority since Firefox maintains its own certificate store.

- Open the Firefox browser. Go to the main menu and select Options.
- Then select Advanced.
- Next select Certificates from the top menu, then select View Certificates.
- This will open a Certificate Manager window. Select Authorities and then select Import.
- Navigate to the folder location where the WebScan certificate was installed. (The default location is C:\Program Files(x86)\FIS\WebScan\certs).
- Select FISCA.crt and then select Open.
- A Downloading Certificate window will open. Select all three checkboxes so they have checkmarks, then select OK.

After this has completed, this will add FIS Certificate Authority to the list of trusted authorities on your system and will return you to the Certificate Manager > Authorities window. You may wish to validate that the authority was installed by scrolling to see Fidelity Information Systems > FIS Certificate Authority in the list.

Troubleshooting and questions

Contact Treasury Management Implementation at 800-537-0091, option 3, for additional assistance.