

Remote Deposit: Installation

A user must have administrative access to be able to download and run the installation for the drivers. This can be done by logging into the computer as an admin or providing admin credentials when prompted during the download process.

Instructions: Two drivers need to be installed for Remote Deposit – WebScan and a scanner-specific driver.

Install WebScan

1. Log into Online Banking and go to **Account Services > Remote Deposit Check Capture**.
2. From the Remote Deposit home page, click on **Help**.
3. Click on **Retrieve WebScan**.
4. The WebScan (EXE) will automatically download.
5. Open the download and run the WebScan (EXE) installation process.
 - a. Click through any **Next** prompts until the update is complete.
6. If you are using a Panini scanner, you will need to update the Panini scanner setting:
 - a. From the **System** tray, click on **Show Hidden Icons**.
 - b. Right click on the WebScan icon (“WS” in a blue circle).
 - c. Select **Settings**.
 - d. From the **Settings Type** menu, select **Panini Settings**.
 - e. Change the **Double-Feed Detection Enabling** from 1 to 0, then select **Update**.
7. To check the version of WebScan:
 - a. From the **System** tray, click on **Show Hidden Icons**.
 - b. Right click on the WebScan icon (“WS” in a blue circle).
 - c. Select **About**.
 - d. The current version of WebScan is 2023.01.0503

Install the Scanner Driver

1. Make sure the scanner is unplugged from the computer or turned off.
2. From the Remote Deposit home page, click on **Help**.
3. Click on **Download Scanner Drivers**.
4. Click on the scanner listed to start the download.
 - a. Contact Treasury Management Success if the scanner listed is not the scanner that you are installing.
5. Launch the driver installation from the downloaded file and follow the prompt to install.
 - a. Epson Driver installation may require a reboot at the end of the installation.
6. Turn on or plug in the scanner and create a batch to ensure that scanner initializes properly.

For questions regarding Remote Deposit installation, please contact Treasury Management at 800-537-0091 or by email at tmsuccess@bremer.com.